



Customer Testimonial

Chemineer Express™ - Mixing Technologies

Chemineer Express, a brand of the Mixing Technologies Group of NOV provides mixer parts and services for Chemineer™, Kenics™, Greerco™, and Prochem™. Chemineer Express prides themselves on customer service, safety and understanding the importance of timely turnarounds to keep equipment up and running at peak performance.

Chemineer Express Field Service Technician, Shawn Brightman, has been applauded by multiple customers for his professionalism, safety, and efficiency in completing jobs.

Brightman has displayed the excellent traits that NOV stands for and has been put at the top of several customers' technician lists. As one customer from Cincinnati, Ohio said, "When field service is needed, you are on the top of my list of contractors to call." Whether it means working through breaks or on overtime, Shawn has been a focused, hardworking individual that customers can rely on all while being extremely cautious with the job to be performed.

Another customer in Bristol, Rhode Island praised him for being a "very polite, very positive, very hard working" individual.

Brightman and the other Chemineer Express Field Service Technicians are trained to provide the following services:

- **Supervisory:** Guidance provided to your existing maintenance crew on proper installation and maintenance procedures
- **Installation:** Complete installation of Mixing Technologies equipment
- **Service Agreements:** Contract for routine maintenance services
- **Reliability Audits:** Review of current mixing equipment with recommendations for mechanical and process improvements and critical spares planning
- **Condition Monitoring/Trouble Shooting:** Assistance with vibration analysis, CFD modeling and mechanical failure analysis

All Field Service Technicians undergo continuous safety training and conduct a hazard analysis for each job site. Safety training consists of OSHA certified courses in the areas of lockout/tagout, fall protection, crane operator, rigging and lifting, and confined space among many others. Customers are requested to complete a job hazards and recommended safety equipment analysis prior to deployment of the technicians. The technicians conduct a safety review and when arriving on site, begin with a Job Hazard Analysis (JHA) to review the potential hazards and ensure they have been eliminated.

Contact your local rep or call 1-800-643-0641 for additional information. www.chemineer.com/chemineer-express